

Customer satisfaction survey

	Your question	The question we would like	Question in French
1	How satisfied were you with our: Bookin Process Customer Service Friendliness at Event Competence at Event Promptness Rank 5 = Best, 1 = Worst	How satisfied were you with our: Booking Process Customer Service Performance at the Event or at the takeout Quality and cleanliness of our equipment Rank 5 = Best, 1 = Worst	Quel est votre niveau de satisfaction face à notre: Processus de réservation Service Client Performance lors de votre événement ou de votre takeout Qualité et propreté de nos équipements Rank 5 = Exceptionnel, 1 = Très mauvais
2	How satisfied were you with the following rentals ? List of rentals	we don't want that question	
3	Would you rent from us again and would you recommend us? Yes No Maybe	Would you rent from us again and would you recommend us? Yes No Maybe	Referiez-vous à nouveau affaire avec nous et nous recommanderiez-vous ? Oui Non Peut-être
4	Did our crew leave anything behind that needs to be piecked up	we don't want that question	
5	What importance where the following factors in planning your event Customer Service Selection of items Total Cost Availability of Items Companv Reputation	we don't want that question	
6	Please share your experience and Feedback with us	Please share your experience and Feedback with us	S'il vous plaît partagez votre expérience et vos commentaires avec nous